Troubleshooting Details

*Use this section in combination with the **oneRoam Service User Guide** provided if you are having trouble using your phone.*

To change your Network Selection

1. Press **<Menu>**.

2. Scroll to **"Network Services"** press **<Select>**.

3. Scroll to **"Network Selection"** press **<Select>**.

4. Scroll to **"Manual"** press **<Select>**.

5. Scroll through available networks and select a network that you are not currently on, press **<OK>**.

6. Place a test call.

Tip: When placing a test call, call Roadpost and avoid airtime charges. Dial +1.905.272.5665 – always a free call from your Roadpost phone.

Please read your oneRoam™ Service User Guide first, and then refer to this insert as required.

Special Instructions for your SAMSUNG SGH-X480

- **Earpiece**
- **Display**
- **Navigation** keys
- **Soft** key (right)
- **Power On/Off /End** key
- **Microphone**
- **Headset Jack**
- **Soft** key (left)
- **Volume/Menu** browse keys
- **Text Messages**
- **Send** key
- **Clear** key
- **SIM Card** located behind battery
- **<+>** key

Roadpost

Powering On Your Phone

Press and hold **<⏻>** to turn the phone on and off.

Answering Calls

To answer an incoming call, flip open your phone.

The <+> Sign

The **<+>** sign is obtained by pressing and holding **<0>** on your Samsung SGH-X480. This symbol is required when dialing internationally, and in a few other instances referred to in the **oneRoam Service User Guide**.

Voicemail Access

Press and hold **<1>** to access your voicemail.

Changing Band Frequency

Use 900/1800 for most of Europe, Asia and Africa. Use 1900 for North America, most of South America and the Caribbean.

1. Press **<Menu>**.
2. Scroll to **"Network Services"**, press **<Select>**.
3. Scroll to **"Band Selection"**, press **<Select>**.
4. Select desired band frequency, press **<OK>**.

Text Messaging Instructions

You can send and receive text messages on your Samsung SGH-X480 phone. Please review your **oneRoam Service User Guide** for general instructions, detailed examples and information on your Text Messaging address.

Retrieving Text Messages

1. Press ✉.
2. Select **"Inbox"** and scroll to read through your messages.
3. Use arrows and/or follow prompts to view, delete, and save messages.

Sending Text Messages to another cellular phone

1. Press ✉.
2. Scroll to **"Messages"**, press **<Select>**.
3. Select **"Create"**, press **<Select>**.
4. Type your message using the keypad, press **<Options>**.
5. Select **<Send Only>**, press **<Select>**.
4. When prompted for a destination number, enter the phone number you are sending your message to, press **<OK>**.

Example: *See oneRoam Service User Guide.*